

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:	)	
Jonathan P. McIntosh, et al.	)	Group Art Unit: 2643
Serial No.: 10/603,583	)	Examiner: W.F. Chan
Filed: 25 June 2003	)	
For: SYSTEM, METHOD, AND	)	Attorney Docket No.: PAT-041
COMPUTER-READABLE	)	
MEDIUM FOR ENABLING BOTH	)	
HAERING AND HEARING-	)	
IMPAIRED CALLERS TO	)	
ACCESS A RESOURCE	)	

RECEIVED  
CENTRAL FAX CENTER  
JAN 27 2005

RESPONSE

Assistant Commissioner for Patents  
PO Box Amendment  
Washington, D.C. 20231

Sir:

After receiving and reviewing the Official Action mailed on 23 November 2004, the applicants submit this paper as a fully-responsive reply thereto.

In reviewing the file, it appears that an Information Disclosure Statement (IDS) filed by the applicants on or about 10 October 2003 was not considered by the Office. The applicants enclose a copy of this IDS and request consideration of the documents listed thereon.

CERTIFICATE OF TRANSMISSION

I hereby certify that this paper is being transmitted via facsimile to the attention of W.F. Chan, Group Art Unit 2643, U.S. Patent and Trademark Office, to Facsimile No. 703-872-9306 on the date shown below.

*26 Jan 05*  
Date of Deposit

*Michael J. Powell*  
Signature of Person Making Deposit

WEST CORPORATION  
11808 MIRACLE HILLS DRIVE  
OMAHA, NE 68154-4403  
Phone: (402) 963-1200  
Fax: (402) 963-1211

**Corporate Legal Department**

**RECEIVED  
CENTRAL FAX CENTER**

**JAN 27 2005**

# Fax

**To:** W.F. Chan  
Group Art Unit 2643

**From:** [X] Rocco L. Adomato, Associate Counsel,  
Intellectual Property

[ ] Michele Zarinelli, Legal Secretary

**Fax:** 703-872-9306

**Pages:** 25

**Phone:**

**Date:** 26 January 2005

**Re:** 10/603,583

**CC:**

☐ **Urgent**    ☒ **For Review**    ☐ **Please Comment**    ☐ **Please Reply**    ☐ **Please Recycle**

• **Comments:**

The information contained in this facsimile is attorney privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this facsimile is strictly prohibited. If you have received this facsimile in error, please notify the sender immediately.

If you experience problems receiving this facsimile, please contact Bev Jones at 402-963-1567.

PTO/SB/21 (09-04)

Approved for use through 07/31/2008. OMB 0601-0031  
U.S. Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE

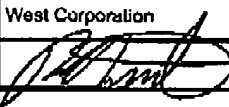
Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.


<b>TRANSMITTAL FORM</b>  (to be used for all correspondence after initial filing)	Application Number	10/603,583	
	Filing Date	25 June 2003	
	First Named Inventor	Jonathan P. McIntosh	
	Art Unit	2643	
	Examiner Name	W.F. Chan	
Total Number of Pages in This Submission	24	Attorney Docket Number	PAT-041

RECEIVED  
CENTRAL FAX CENTER

JAN 27 2005

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input checked="" type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
Remarks		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm Name	West Corporation		
Signature			
Printed name	Rocco L. Adomato		
Date	26 Jan 05	Reg. No.	40,480

CERTIFICATE OF TRANSMISSION/MAILING			
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below:			
Signature			
Typed or printed name	Michele Zarinelli	Date	26 Jan 05

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.